

SOCIAL MEDIA YEARLY REPORT

JANUARY 2023 - DECEMBER 2023

MARKETING &
COMMUNICATION



MARKETING &
COMMUNICATION

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METRICS

Total cross-networks measured year over year:

- Total impressions increased by 8.8% and hit over 79.3 million
- Total engagements increased 28.7% and hit over 4.2 million
- Post link clicks increased 67.3% and hit over 653k

TikTok measured 2023 compared to July 2022–December 2022

* Full 2022 not available*

- Total followers increased by 66% and hit over 18k in net growth
- Total engagement increased by 85% and hit over 266.7k likes
- Total reach increased by 83% and hit over 2.8 million views

In-depth metrics:

Across Facebook, Instagram, Twitter (X), TikTok, and LinkedIn reporting metrics, we saw increases in these main categories— impressions, engagements, and post clicks. The growth in these categories was likely driven by the increase in content, increased ad dollars spent on boosted posts, and high-profile events like TCU's 150th year and the success of TCU athletics – especially football going to the National Championship which led to increased visibility and audience engagement across platforms.







YouTube also saw an increase in its main categories – views, watch time, and subscribers compared to last year. The growth in these categories was likely driven by the increase in content and TCU's sesquicentennial year.

INSTAGRAM

METRICS

Profile ↕	Audience ↕	Net Audience Growth ↕	Published Posts ↕	Impressions ↕	Engagements ↕	Engagement Rate (per Impression) ↕
Reporting Period	109,659	12,065	2,896	33,947,510	1,610,023	4.7%
Jan 1, 2023 – Dec 31, 2023	↗ 12.3%	↗ 30.1%	↗ 41.7%	↘ 4.9%	↗ 18.1%	↗ 24.1%
Compare to	97,688	9,277	2,044	35,684,350	1,363,601	3.8%
Jan 1, 2022 – Dec 31, 2022						
  texaschristianunivers...	109,659	12,065	2,896	33,947,510	1,610,023	4.7%

TOP POSTS

<div> <div>T</div> <div>  texaschristianuniver... <div>Mon 1/9/2023 10:20 pm CST</div> </div> <div></div> </div> <p>TCU has had an incredible season, and we are proud of every moment that got us here today. Our heartfelt thank you...</p>  <div> <div>Total Engagements</div> <div>22,456</div> </div> <div> <div>Likes</div> <div>19,506</div> </div> <div> <div>Comments</div> <div>523</div> </div> <div> <div>Shares</div> <div>2,201</div> </div> <div> <div>Saves</div> <div>226</div> </div>	<div> <div>T</div> <div>  texaschristianuniver... <div>Sat 1/7/2023 1:45 pm CST</div> </div> <div></div> </div> <p>During Max Duggan's four years at TCU, he has undergone a 9-hour heart surgery, a broken foot (that he played...</p>  <div> <div>Total Engagements</div> <div>18,852</div> </div> <div> <div>Likes</div> <div>18,481</div> </div> <div> <div>Comments</div> <div>86</div> </div> <div> <div>Shares</div> <div>—</div> </div> <div> <div>Saves</div> <div>285</div> </div>	<div> <div>T</div> <div>  texaschristianuniver... <div>Tue 5/23/2023 1:11 pm CDT</div> </div> <div></div> </div> <p>Congratulations to these little Horned Frogs who will be graduating from KinderFrogs on Friday! 🎓 TCU is the...</p>  <div> <div>Total Engagements</div> <div>13,212</div> </div> <div> <div>Likes</div> <div>12,996</div> </div> <div> <div>Comments</div> <div>114</div> </div> <div> <div>Shares</div> <div>—</div> </div> <div> <div>Saves</div> <div>102</div> </div>
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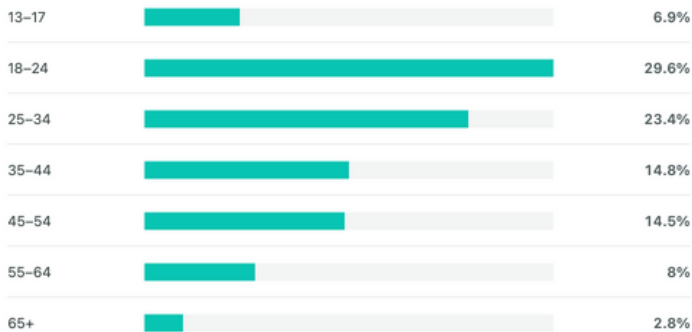
INSTAGRAM

DEMOGRAPHICS

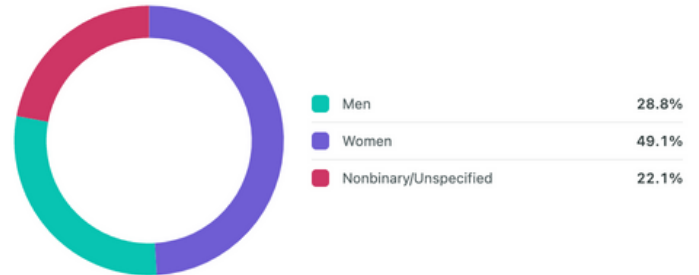
Audience Demographics

Review your audience demographics as of the last day of the reporting period.

Audience by Age



Audience by Gender



Women between the ages of 18-24 have a higher potential to see your content and visit your Page.

Audience Top Countries

United States	87,531
Pakistan	1,005
Nigeria	968
Mexico	495
Panama	391
Brazil	383
India	294
Canada	290
United Kingdom	275
Vietnam	190
Honduras	158
Spain	153
Germany	149
El Salvador	147
Australia	131

Audience Top Cities










Fort Worth, Texas	17,601
Dallas, Texas	2,946
Houston, Texas	2,020
Arlington, Texas	1,327
Austin, Texas	1,198
New York, New York	976
San Antonio, Texas	892
Benbrook, Texas	663
Plano, Texas	543
Frisco, Texas	524
Aledo, Texas	462
San Diego, California	449
Burleson, Texas	432
Los Angeles, California	432
North Richland Hills, Texas	424

FACEBOOK

METRICS

Profile	Audience	Net Audience Growth	Published Posts	Impressions	Engagements	Engagement Rate (per Impression)
Reporting Period	117,821	13,304	1,539	31,511,282	1,773,778	5.6%
Jan 1, 2023 – Dec 31, 2023	↗ 12.7%	↗ 53.5%	↗ 98.3%	↗ 27.8%	↗ 40.2%	↗ 9.7%
Compare to	104,499	8,666	776	24,647,459	1,264,943	5.1%
Jan 1, 2022 – Dec 31, 2022						
  TCU – Texas Christian...	117,821	13,304	1,539	31,511,282	1,773,778	5.6%

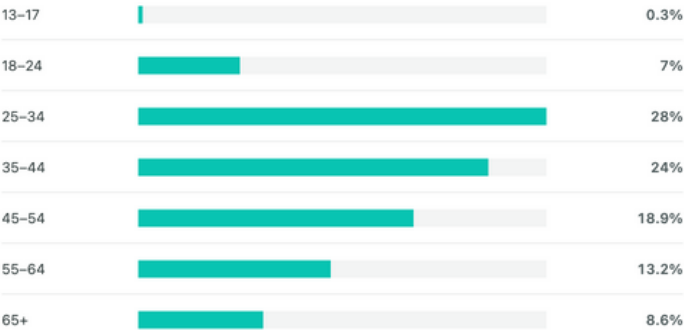
TOP POSTS

  TCU – Texas Christia... Mon 1/9/2023 10:20 pm CST	  TCU – Texas Christia... Mon 1/9/2023 5:06 pm CST	  TCU – Texas Christia... Sat 1/7/2023 10:30 am CST
TCU has had an incredible season, and we are proud of every moment that got us here today. Our heartfelt thank you...	The rain can't stop these Horned Frogs from tailgating! 🥳 #TCU #GoFrogs #NattyFrogs @tcualumni	During Max Duggan's four years at TCU, he has undergone a 9-hour heart surgery, a broken foot (that he played...
		
Total Engagements 26,072	Total Engagements 25,267	Total Engagements 22,371
Reactions 16,115	Reactions 1,664	Reactions 12,505
Comments 1,146	Comments 68	Comments 817
Shares 955	Shares 19	Shares 876
Post Link Clicks —	Post Link Clicks —	Post Link Clicks 3,775
Other Post Clicks 7,856	Other Post Clicks 23,516	Other Post Clicks 4,398

DEMOGRAPHICS

Page Follower Demographics
Review your audience demographics as of the last day of the reporting period.

Audience by Age



Audience by Gender



Women between the ages of 25-34 have a higher potential to see your content and visit your Page.

Audience Top Countries

United States	101,658
Mexico	1,478
Nigeria	1,038
Vietnam	924
India	551
Brazil	493
Philippines	490
Pakistan	408
Canada	395
Bangladesh	371
United Kingdom	351
Kenya	303
Tanzania	296
Germany	278
Indonesia	267







Audience Top Cities

Fort Worth, TX	16,588
Dallas, TX	3,578
Houston, TX	2,170
Arlington, TX	1,982
San Antonio, TX	1,506
Austin, TX	1,497
Burleson, TX	802
New York, NY	742
Plano, TX	671
Mansfield, TX	618
Frisco, TX	587
Weatherford, TX	579
North Richland Hills, TX	573
Los Angeles, CA	547
McKinney, TX	521

METRICS

Profile	Audience	Net Audience Growth	Published Posts	Impressions	Engagements	Engagement Rate (per Impression)
Reporting Period	153,930	3,715	897	7,802,182	205,621	2.6%
Jan 1, 2023 – Dec 31, 2023	↗ 2.5%	↘ 24.2%	↗ 18%	↘ 9.1%	↘ 32.4%	↘ 25.7%
Compare to	150,215	4,898	760	8,583,426	304,352	3.5%
Jan 1, 2022 – Dec 31, 2022						
TCU @TCU	153,930	3,715	897	7,802,182	205,621	2.6%










TOP POSTS

<div> <div>  <div> @TCU <div> Thu 6/1/2023 11:24 am CDT </div> </div> </div> <div> Y'all means all. #PrideMonth 🏳️‍🌈 </div> <div>  </div> <div> <div>Total Engagements13,826</div> <div>Likes1,010</div> <div>@Replies173</div> <div>Retweets138</div> <div>Post Link Clicks34</div> <div>Other Post Clicks12,466</div> <div>Other Engagements5</div> </div> </div>	<div> <div>  <div> @TCU <div> Thu 11/30/2023 4:11 pm CST </div> </div> </div> <div> Our hearts are broken for the Muckleroy family. </div> <div>  </div> <div> <div>Total Engagements10,397</div> <div>Likes335</div> <div>@Replies8</div> <div>Retweets15</div> <div>Post Link Clicks2</div> <div>Other Post Clicks10,033</div> <div>Other Engagements4</div> </div> </div>	<div> <div>  <div> @TCU <div> Sat 1/7/2023 10:22 am CST </div> </div> </div> <div> Max Duggan has undergone a 9-hour heart surgery, a broken foot (that he played on for 7 weeks), lost his starting gig, and led TCU through this magical season with 3,321 yards and 30 touchdowns. #GoFrogs @TCUMagazine @MaxDuggan_10 @TCUFootball </div> <div>  </div> <div> <div>Total Engagements5,728</div> <div>Likes1,867</div> <div>@Replies27</div> <div>Retweets207</div> <div>Post Link Clicks791</div> <div>Other Post Clicks2,827</div> <div>Other Engagements9</div> </div> </div>
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METRICS

Profile ▾	Audience ▾	Net Audience Growth ▾	Published Posts ▾	Impressions ▾	Engagements ▾	Engagement Rate (per Impression) ▾
Reporting Period	101,336	18,202	686	6,071,688	652,297	10.7%
Jan 1, 2023 – Dec 31, 2023	↗ 6.4%	↗ 33.7%	↗ 75%	↗ 51.2%	↗ 78.9%	↗ 18.3%
Compare to	95,234	13,611	392	4,014,342	364,590	9.1%
Jan 1, 2022 – Dec 31, 2022						
  Texas Christian Univ...	101,336	18,202	686	6,071,688	652,297	10.7%

TOP POSTS

  Texas Christian Univ... Sun 1/1/2023 12:25 am CST	  Texas Christian Univ... Fri 1/6/2023 11:28 am CST	  Texas Christian Univ... Thu 1/12/2023 11:20 am CST
<p>We couldn't have asked for a better way to kick off our 150th year than with a College Football Playoff win and a trip...</p> 	<p>We're feeling the love from all of DFW! Thanks to everyone who came out today to support our Championship...</p> 	<p>SuperFrog has seen a number of changes since 1949 when the first costumed mascot appeared on campu...</p> 
Total Engagements 23,608	Total Engagements 17,564	Total Engagements 15,079
<u>Reactions</u> 3,016	<u>Reactions</u> 2,310	<u>Reactions</u> 809
<u>Comments</u> 94	<u>Comments</u> 73	<u>Comments</u> 13
<u>Shares</u> 114	<u>Shares</u> 101	<u>Shares</u> 20
<u>Post Clicks (All)</u> 20,384	<u>Post Clicks (All)</u> 15,080	<u>Post Clicks (All)</u> 14,237

DEMOGRAPHICS

Audience Demographics

Review your follower demographics as of the last day of the reporting period.

Audience By Seniority Level

Senior	26,902
Entry-level	25,095
Director	8,301
Manager	5,688
Vice President (VP)	4,309
Owner	3,859
Chief X Officer (CXO)	3,152
Training	2,478
Partner	1,012
Unpaid	553

Audience Top Job Functions









Business Development	10,887
Education	8,955
Sales	6,655
Operations	6,195
Healthcare Services	5,609
Finance	3,875
Community & Social Services	3,761
Marketing	3,047
Human Resources	2,676
Media & Communications	2,660
Information Technology	2,477
Arts and Design	2,334
Engineering	2,096
Administrative	2,063
Research	1,781

YOUTUBE

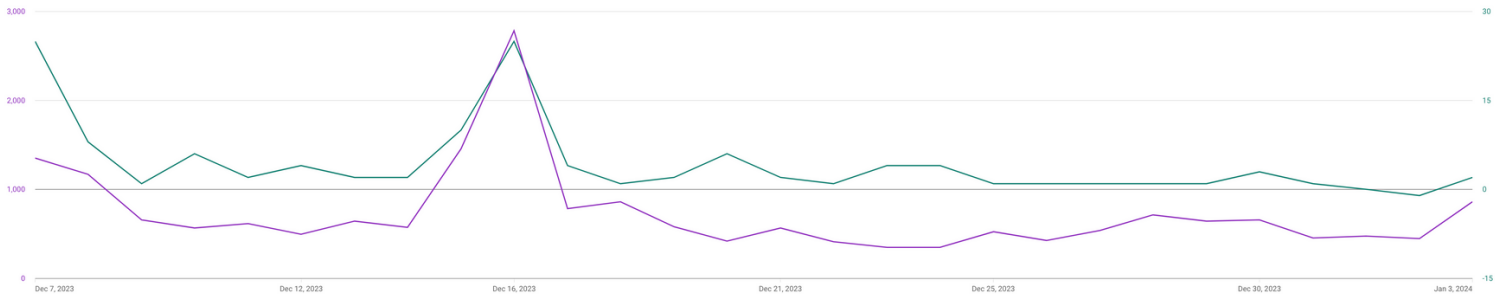
MEASURED YEAR OVER YEAR

- Views – 236.7k, +8%
- Watch time – 11.8k hours, +7%
- Subscribers added – 1,291, +62%

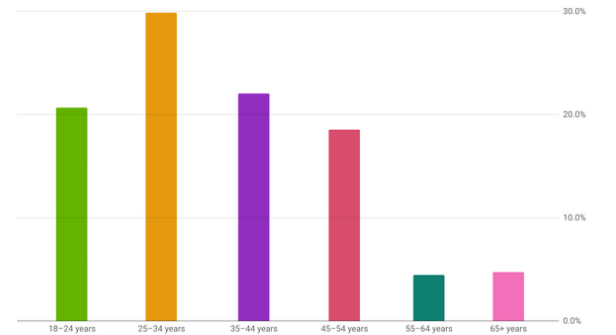
TOP POSTS

	Content		Average view duration	Views
1	 TCU 2022-23 Institutional Spot: Lead On 150 Aug 31, 2022		0:13 (43.4%)	52,880
2	 TCU Campus Tour May 29, 2019		3:31 (34.1%)	13,408
3	 TCU Campus Tour Jun 1, 2023		3:30 (35.0%)	9,872
4	 The College Tour - Full Episode Oct 21, 2021		6:20 (19.5%)	9,210
5	 2023 Spring Commencement - Morning, 5/13/23 May 13, 2023		10:50 (6.8%)	4,536
6	 TCU Campus Aerial Tour Nov 17, 2022		0:41 (70.3%)	4,037
7	 2023 Spring Commencement - Afternoon, 5/13/23 May 13, 2023		11:45 (7.5%)	3,861
8	 TCU Dorm Rooms Feb 19, 2023		1:12 (58.1%)	3,549

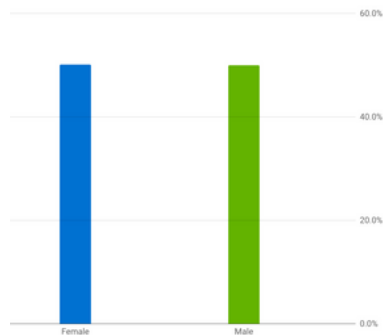
DEMOGRAPHICS



Geography	Subscribers	Views ↓	Watch time (hours)	Average view duration
Total	119	20,458	1,157.5	3:23
United States	38 31.9%	14,965 73.2%	932.4 80.6%	3:44
Philippines	0 0.0%	96 0.5%	5.1 0.4%	3:11
Nicaragua	0 0.0%	61 0.3%	5.5 0.5%	5:22
Mexico	0 0.0%	46 0.2%	11.3 1.0%	14:42
Saudi Arabia	0 0.0%	31 0.2%	1.9 0.2%	3:39
India	0 0.0%	15 0.1%	4.3 0.4%	17:11
Singapore	0 0.0%	15 0.1%	0.1 0.0%	0:35
Vietnam	0 0.0%	14 0.1%	1.1 0.1%	4:51
United Kingdom	0 0.0%	11 0.1%	1.1 0.1%	6:06



Viewer age ↓	Views	Average view duration	Average percentage viewed	Watch time (hours)
13-17 years	—	—	—	—
18-24 years	20.6%	2:46	9.5%	15.5%
25-34 years	29.8%	1:42	10.8%	13.8%
35-44 years	22.0%	2:20	9.8%	13.8%
45-54 years	18.5%	5:42	15.1%	28.4%
55-64 years	4.4%	9:25	14.4%	11.2%
65+ years	4.7%	13:35	16.8%	17.3%



Viewer gender ↓	Views	Average view duration	percentage viewed	Watch time (hours)
Female	50.0%	3:43	11.9%	58.9%
Male	50.0%	2:36	11.0%	41.1%

METRICS

Reach

Video views	Reached audience	Profile views
3,417,909	2,632,050	91,829
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Engagement

Likes	Shares	Comments
311,396	11,233	11,362
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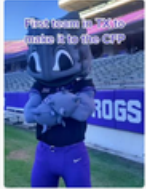


Followers

Net growth	New followers	Lost followers
27,133	31,394	4,261
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TOP POSTS



First team in TX and proud to be. #NattyFrogs #GoFrogs #TCU #frog sby90 @tcu.superfrog @tcufb

857.9K Video views 83.4K Likes 2.4K Comments 221 Shares

Jan 6, 2023



Congratulations to these little Horned Frogs who graduated from KinderFrogs! 🎓 TCU is the only university in the nation with two on-campus special education laboratory schools, KinderFrogs and Starpoint! 🐸 #TCU TCU - College of Education Three Arrow Images

310.6K Video views 58.6K Likes 192 Comments 1K Shares

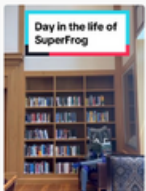
May 27, 2023



TCU is the only school in history to make the College Football Playoff, College World Series, and NCAA Basketball Tournament in the same season! 🐸 LET'S GO FROGS! 🐸💜 #TCU #EverythingSchool

206.6K Video views 17.8K Likes 127 Comments 212 Shares

Jun 11, 2023



Happy first day, Horned Frogs! Here's an inside look of @SuperFrog's day in the life! 🐸 #GoFrogs #TCU

171.4K Video views 10K Likes 84 Comments 100 Shares

Aug 21, 2023



We're here in L.A. to win...and party 🎉 #TCU #frogsby90 #GoFrogs

153.1K Video views 16.6K Likes 766 Comments 100 Shares

Jan 9, 2023



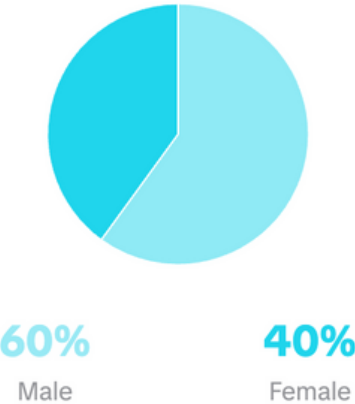
Replying to @datboihuntsysgirlfriend say less. 🐸 #GoFrogs

74.5K Video views 7.7K Likes 100 Comments 297 Shares

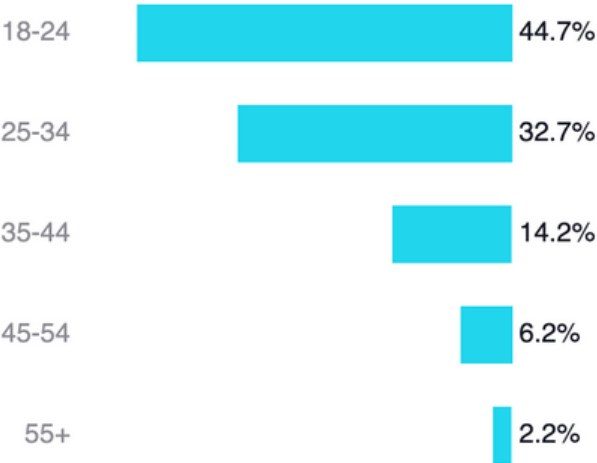
Jan 6, 2023

DEMOGRAPHICS

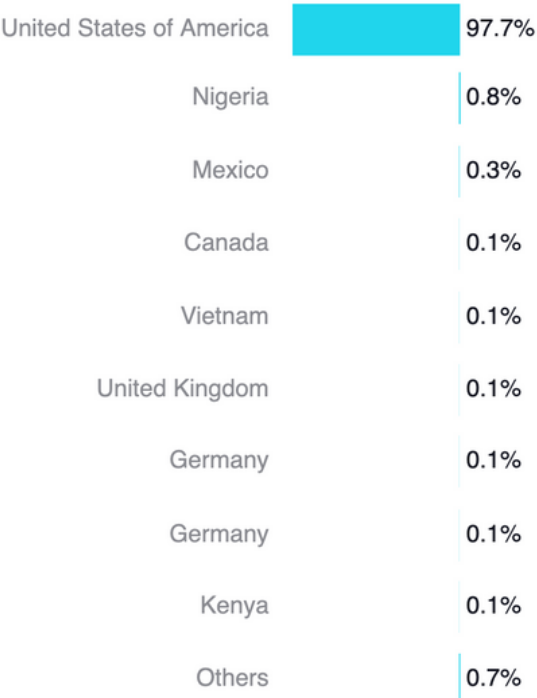
Gender ⓘ



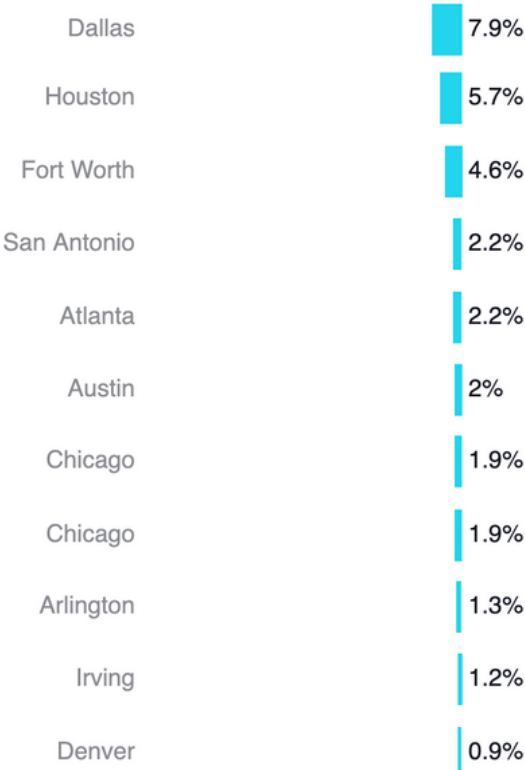
Age ⓘ



Top countries ⓘ



Top cities ⓘ



PEERS AND COMPETITORS

TCU's Twitter profile had a net follower growth of 3,715, which was a +2.4% increase year over year. The net follower growth was higher than the competitor average and behind us comes Baylor, Vanderbilt, and SMU (+2.33%, +2.34%, and +2.62%, respectively). Twitter engagement decreased by 6.25%, however, our engagement this year is 42.5% higher than the competitor's average and indicates increased audience engagement YOY. Only Baylor had a larger increase with Vanderbilt and Tulane behind us.

TCU's Instagram profile had a net follower growth of 12,065 which was a 12.36% increase. Similar to Twitter, our net follower growth was higher than the competitor's average with Baylor, Vanderbilt, and Wake Forest behind us. We outgrew all our competitors overall in follower and engagement average, as well as having the second-highest follower count just behind Baylor.

TCU's Facebook profile surpassed competitors in net follower growth, engagement averages, and engagements per post. Additionally, we ranked first in engagements overall above Wake Forest (2) and Vanderbilt (3). Note: Baylor's data was not available via Sprout, which is why we ranked #1.

Competitors include:

- Baylor
- Pepperdine
- SMU
- Tulane
- Vanderbilt
- Wake Forest

PEERS AND COMPETITORS

INSTAGRAM

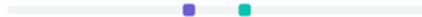
Summary

Compare your profile performance to your competitors.



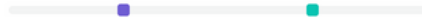
Followers Average

You	109,659.00
Competitor Average	84,013.50



Public Engagements Average

You	1,453,214.00
Competitor Average	548,904.50



Public Engagements per Post

You	3,125.19
Competitor Average	2,543.19



Audience Metrics, by Page

	Followers	Net Follower Growth	% Follower Growth
Your Average	109,659.00	12,065.00	12.36%
Competitor Average	84,013.50	8,054.00	10.60%

FACEBOOK

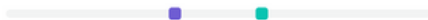
Summary

Compare your profile performance to your competitors.



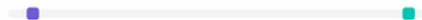
Followers Average

You	117,821.00
Competitor Average	77,798.80



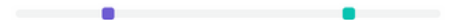
Public Engagements Average

You	704,442.00
Competitor Average	42,705.20



Public Engagements per Post

You	471.20
Competitor Average	130.60



Audience Metrics, by Page

	Followers	Net Follower Growth	% Follower Growth
Your Average	117,821.00	13,304.00	12.73%
Competitor Average	77,798.80	3,767.40	5.09%

TWITTER (X)

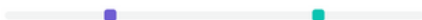
Summary

Compare your profile performance to your competitors.



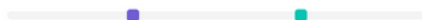
Followers Average

You	153,930.00
Competitor Average	51,705.50



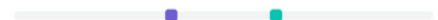
Public Engagements Average

You	75,970.00
Competitor Average	32,477.17



Public Engagements per Post

You	85.07
Competitor Average	51.21



Audience Metrics, by Page

	Followers	Net Follower Growth	% Follower Growth
Your Average	153,930.00	3,715.00	2.47%
Competitor Average	51,705.50	1,443.83	2.87%